

Westcon Comstor Supply Chain Services
Pre-Staging Dead on Arrival testing SKU
WGSC-XXX-DOA-TST

General Description

Offers D.O.A testing. Reduce the risk of faulty equipment being delivered to site by having it tested prior to shipping.

The unit is powered up and goes through its own P.O.S.T. power on self-test routine. Once completed the contents of the show version output are saved.

The cost is charged per device.

Supply Chain SKUs are divided into two Business types:

PSC = COMSTOR PSU = WESTCON

Service Variants / SKU:

SKU	Material Description	SLA (Service Level Agreement)	Cost*
WGSC-XXX-DOA-TST	Westcon Supply Chain Device green light testing	48h to 72h depending on quantity	\$ 15,00

*Cost is variable depending on discounts applied

SKU Explanation:

WGSC	XXX	DOA	TST
Westcon Group Supply Chain	PSC/PSU - Business type	Dead on arrival	Test

In Scope

The following services are included in this service:

- Material handler will unbox all necessary inventory to complete the order.
- Technician will verify against the sales order, the inventory and visually inspect all components.
- Technician will power up the device and allow it to fully boot.
- Upon completion, a quality assurance process will be performed and documented. A printed/electronic copy can be provided upon request.

Out of Scope

The following services are not included in this service:

- Troubleshooting of any configuration.
- Device data capture.
- Device labelling.
- Collection and/or delivery of inventory. Anything not listed above, in 'In scope'.

Customer's Responsibility:

- Customer to place Purchase Order with the inventory bill of materials including the selected service requested.

General terms and conditions:

This Service Description is subject to Westcon Group European Operations Ltd.'s standard terms and conditions located at [General terms and conditions](#).